



JOB DESCRIPTION

Job Title: Support Worker

Reporting to: Team Manager

Location: Tŷ Cwtch Childrens Home, Craig Y Parc

At Ambito, we believe everyone should have the opportunity to live a healthy, active and fulfilling life, regardless of their background or disability. The aim of our services is to provide a safe and stimulating environment for adults, young people and children.

Job scope:

To support young people with complex health needs, physical and learning disabilities to achieve their personal outcomes. To work within the Social Care Wales codes of professional practice and to become aware of and work within the Regulation and Inspection of Social Care (Wales) Act 2016.

To support our aim of equality for people with disabilities, by ensuring high quality care and social integration within our home and the community. To help to create an environment that ensures all young people are fully included in all aspects of their lives and support them to be as independent as possible and to live a fun filled life.

Job Responsibilities:

- To complete in-depth induction training and all mandatory training, including safeguarding modules and the all wales induction framework
- To follow Ambito policies and procedures, including concerning the health and safety of yourself and others
- Provide support to individual young people with complex health, physical and learning needs within the children's home
- To attend to the day to day needs of the young people and support them to access and participate in a variety of activities, including in the evenings and weekends
- Registration with Social Care Wales



- To provide high quality personal care and promote opportunities for independence
- To encourage our young people to socialise and be included and help them reach their own personal outcomes
- To understand the young person's communication needs
- To produce a safe and stimulating environment for young people
- To promote the health and wellbeing of the young people
- To attend and actively participate in handover meetings, key worker meetings and liaise with colleagues and management
- To complete key worker activities and responsibilities with individual key young people in the children's home, including those on short breaks
- Work alongside external agencies and professionals i.e. social workers, families and health care professionals
- To keep accurate records and report on the young people you are work with, providing effective communication between Tŷ Cwtch, home and school and with outside agencies involved with the young people in a professional context
- To maintain effective contact with parents and guardians of our young people, ensuring appropriate information is passed on efficiently
- To be reliable and flexible, using your initiative when making decisions
- To attend all relevant training provided by the organisation for you to provide safe practice
- To maintain a high standard of tidiness within Tŷ Cwtch
- To undertake sleeping in duties
- To report to management, and to perform as requested by a senior member of staff, including additional duties commensurate with the post
- To be proactive in assessing and reporting risk

This job description should not be seen as all encompassing, and the post holder will be expected to undertake any other responsibilities appropriate to the post as identified by the company.



Person Specification

Our Core Values

- We are **Supportive** by promoting opportunities for everyone so they can reach their full potential
- We are very **Ambitious** to provide the best possible outcomes for the people who use our services
- We are **Loyal** because we put the people that we support and our staff at the centre of everything we do, and we deliver on our promises. We also are committed to ensuring that our services are meeting the needs of all stakeholders
- We are **Unique** because we are ambitious and innovative about the diversity of the services that we provide without compromising quality
- We are **Transparent** by being open, honest and fostering a culture of mutual respect. We promote a culture where we learn by our experiences and we are committed to doing things better and setting the highest standards in what we do
- We are **Engaging** because we work in partnership with the people that we support, our staff and all our stakeholders
- We **encourage** everyone to experience a Meaningful life by being aspirational and by offering opportunities

Knowledge, Skills and Experience

Area	Essential	Desirable	Evidence
Professional Qualifications		Level 3 QCF Diploma in Health and Social Care - Children and Young People To be registered with Social Care Wales Manual handling training	Application Form Interview Certificates
Knowledge	To be aware of data protection and GDPR	To have a basic knowledge of cerebral palsy and awareness of disabilities	Application Form Interview



		Safeguarding children and adults	
Skills	To be able to communicate clearly both verbally and in writing To adhere to safe practice	To be able to lead activities within the home Liaise effectively within the team and attend relevant meetings	Application Form Interview
Experience		To have experience of working with children and young people with complex needs	Application Interview References
Personal Qualities	To be empathetic, supportive and promote independence and inclusion. The ability to use own initiative and be adaptable and willing to accept changing priorities To be reliable, flexible and motivated	Act as a role model to the young people in all aspects of your working life	Interview
Other	Have a non-judgmental approach		Application Interview